

The
Cellar Door
Scottish Restaurant

PRIVACY



This policy applies to you, as the user of the www.thecellardooredinburgh.com (the “website”), and to Lorisa Limited (“Lorisa”), the owner and provider of this website. Together with our terms of website use and any other document referred to in them, this privacy policy sets out the basis on which any and all personal data we collect from you, or that you provide to us, will be processed by us.

Lorisa is committed to protecting and respecting your privacy in accordance with the Data Protection Act 1998 (“DPA”). For the purpose of the DPA, the data controller is Lorna Henderson, Lorisa Limited, George IV Bridge, Edinburgh, EH1 1EJ. Any reference to the DPA includes reference to all applicable laws and regulations relating to the processing of personal data and privacy from time to time, including where applicable the guidance and codes of practice issued by the Information Commissioner or any other applicable supervisory authority, and the equivalent of any of the foregoing in any relevant jurisdiction. For the avoidance of doubt this also includes, from implementation, the General Data Protection Regulations.

Please read this document carefully to fully understand the views, practices and procedures of Lorisa with regards to your personal data and how it will be treated. By visiting www.thecellardooredinburgh.com or using our services you are accepting and consenting to the practices described in this policy.

All enquiries concerning the use, processing or storage of personal data can be sent to info@thecellardooredinburgh.com

DATE WE MAY COLLECT FROM YOU

Lorisa may collect and process personal data that you provide by completing forms accessed via www.thecellardooredinburgh.com or by corresponding with us by phone, email or otherwise. This includes personal data provided at the time of purchasing goods from our website, making a reservation and when you report a problem with our site. This data may include, but is not limited to, your:

- Name
- Contact information
- Address
- Email
- Telephone numbers
- Date of Birth
- Gender
- IP address
- Web browser
- Operating system
- Financial information relating to banking and payment information

- Your activity on www.thecellardooredinburgh.com
- Cookie information

TECHNICAL DATA

We may collect technical information about each visit to our site, including clockstream to, through and from our site (including date and time). Products you viewed or searched for, length of visit to certain pages, page interaction information (such as scrolling, clicks and mouse-overs).

INFORMATION WE RECEIVE FROM OTHER SOURCES

This is information we receive about you if you use any of the other websites we operate or the other services we provide. In this case we will have informed you when we collected that data if we intend to share those data internally and combine it with data collected on this site. We will also have told you for what purpose we will share and combine your data. We are working closely with third parties (including, for example, business partners, sub-contractors in technical, payment and delivery services, advertising networks, analytics providers, search information providers, credit reference agencies). We will notify you when we receive information about you from them and the purposes for which we intend to use that information.

SYSTEM ATTRIBUTES

Some data is automatically collected when your browser connects to a website and distinguish you from other users of our site. This includes your IP address, your computer's operating system and the type of web browser you used to access www.thecellardooredinburgh.com. Lorisa collects this data to identify patterns relating to the use of www.thecellardooredinburgh.com and not data relating to any individual.

TECHNICAL DATA (COOKIES)

Lorisa's website may use cookies to set session information. You may refuse to accept cookies by activating a setting within your web browser. Disabling cookies may affect various services offered by www.thecellardooredinburgh.com. More information regarding how we use cookies can be found in our cookies policy.

WHERE WE STORE YOUR PERSONAL DATA

All information you provide to us is stored on secure servers. Any payment transactions will be encrypted. Where we have given you (or where you have chosen) a password which enables you to access certain parts of our site, you are responsible for keeping this password confidential. We ask you not to share a password with anyone.

USE MADE OF YOUR PERSONAL DATA

We use information about you in the following ways:

- to ensure that content from our site is presented in the most effective manner for you and for your computer;
- to provide you with information, products or services that you request from us or which we feel may interest you;
- to allow you to participate in interactive features of our service where you choose to do so; to inform you of any changes that we may make to our site; and/or
- to collate information about our users in order to identify their potential preferences.

HOW LONG WE WILL KEEP YOUR DATA FOR

We will store your data for a period of 10 years from the date you cease to using the services on www.thecellardooredinburgh.com.

Unfortunately, the transmission of information via the internet is not completely secure. Although we will do our best to protect your personal data, we cannot guarantee the security of your data transmitted; any transmission is at your own risk. Once we have received your information, we will use strict procedures and security features to try to prevent unauthorised access.

THIRD PARTIES

We may disclose your personal data to third parties:

- where we are obliged or permitted by law;
- in order to enforce or apply our terms and other agreements with you;
- to protect the rights, property, or safety of our customers or others (including exchanging information with other companies or organisations for the purposes of fraud prevention and credit risk reduction);
- where our business is being (or is likely to be) purchased by a third party.

YOUR RIGHTS

The DPA gives you various rights. You have the right to request us not to use your personal data for marketing purposes. We will inform you (before collecting your data) if we intend to use your data for such purposes or if we intend to disclose your information to any third party for such purposes. You can exercise your right to prevent this by contacting us at info@thecellardooredinburgh.com.

Our site may contain links to other websites. If you follow a link to their sites, please note that these sites have their own privacy policy and that we do not accept any responsibility or liability for these policies. We encourage you to check the privacy policy of these other sites when visiting.

You have the right to access information held about you. Your right to access can be exercised in accordance with the DPA. In exercising this right a small administrative fee may apply. If you would like to make a request to access this information please contact info@thecellardooredinburgh.com for more details.

You can withdraw your consent to us processing your data for use with www.thecellardooredinburgh.com at any time by contacting us at info@thecellardooredinburgh.com. Please note that if you do this, for practical reasons, you will no longer be able to use www.thecellardooredinburgh.com.

You have the right to lodge a complaint with the Information Commissioners Office (ICO) if you think that we have infringed your rights. You can find more information about reporting a matter to the ICO at the following link: <https://ico.org.uk/>.

In certain circumstances you have the right to ask us to provide you with your information in a structured, commonly used and machine-readable format to allow you (or us on your behalf) to transmit this information to another party. More information can be found at <https://ico.org.uk>.

In certain circumstances you have the right to object to us processing your data which involves using your data for automatic decision (including profiling) purposes. More information can be found at <https://ico.org.uk>.

AMENDMENTS TO THIS POLICY

Any changes made to our privacy policy will be posted on this page, where appropriate, notified to you by email. Please check back frequently to see any updates or changes to our privacy policy.

COOKIES



WHAT ARE COOKIES?

For most websites to work properly, they need to collect certain basic information on users. To do this, a site will create files known as cookies – which are small text and/or numerical files – on its users' computers and/or browsers.

Cookies do a lot of different jobs which make your experience of the Internet much smoother and more interactive. For instance, they are used to remember your preferences on sites you visit often, to remember your user ID and the contents of your shopping baskets, and to help you navigate between pages more efficiently. They also help ensure that the advertisements that you see online are more relevant to you and your interests. Much, though not all, of the data that they collect is anonymous, though some of it is designed to detect browsing patterns and approximate geographical location to improve user experience.

WHAT TYPES OF COOKIES ARE THERE?

Broadly speaking, there are four types of cookie: strictly necessary cookies, performance cookies, functionality cookies and targeting or advertising cookies.

- Strictly necessary cookies are essential to navigate around a website and use its features. Without them, you wouldn't be able to use basic services like shopping baskets and e-billing.
- Performance cookies collect anonymous data on how visitors use a website; they can't track users, and are only used to improve how a website works.
- Functionality cookies allow users to customise how a website looks for them: they can remember usernames, language preferences and regions, and can be used to provide more personal services.
- Advertising and targeting cookies are used to deliver advertisements more relevant to you, but can also limit the number of times you see an advertisement, and be used to chart the effectiveness of an ad campaign by tracking users' clicks. They can also provide security in transactions. They are usually placed by third-party advertising networks with a website operator's permission, but can be placed by the operator themselves. They can remember that you have visited a website, and this information can be shared with other organisations, including other advertisers.

Additionally, these cookies break down into two further sub-types.

Persistent cookies remain on a user's device for a set period of time specified in the cookie. They are activated each time that the user visits the website that created that particular cookie.

Session cookies are temporary. They allow website operators to link the actions of a user during a browser session. A browser session starts when a user opens the browser window and finishes when they close the browser window. Once you close the browser, all session cookies are deleted.

HOW DO WE USE COOKIES?

We collect a number of cookies from users for various reasons, not least to track our own performance – this allows us to calculate how many visitors we have – anonymously, of course – and how long they stay on our site.

We do our utmost to respect users' privacy. We use these cookies to monitor and improve our service. We believe that your experience of the site would be adversely affected if you opted out of the cookies we use.

HOW DO I TURN COOKIES OFF?

Most browsers accept cookies automatically, but you can alter the settings of your browser to erase cookies or prevent automatic acceptance if you prefer. Generally you have the option to accept all cookies, to be notified when a cookie is issued or reject all cookies. Visit the 'options' or 'preferences' menu on your browser to change settings.

USER AGREEMENT

By continuing to use our site, you agree to the placement of cookies on your device. If you choose not to receive our cookies, we cannot guarantee that your experience will be as fulfilling as it would otherwise be.

